



SUPPORTING
CONNECTING
INFLUENCING



Terms and Conditions: Bookings cancelled less than 30 days prior to the conference are non-refundable, and if more than 30 days notice is given a refund of 50% of the cost will be available.* If Music Mark are required to cancel the conference, they will aim to refund the booking minus an administration fee which will be no more than 25% of the price paid.

Cancellation must be notified in writing to Music Mark via email. No charge will be made for replacement delegates. Transfer of any confirmed booking between events is not possible. The organisers reserve the right to alter the programme and its format and change the speakers without prior notice. Although best efforts will be made on behalf of the organisers we are not able to guarantee that the conference will be free of technical issues, and cannot be responsible for the ability of any individual technical set-up and equipment of individual delegates to be able to access video, audio or slides. Music Mark is unable to grant extended credit and therefore must request that full payment be made within 30 days from the date of invoice; immediate payment on receipt of invoice less than 14 days before the event.

* Refunds may occasionally be offered at the discretion of the management in exceptional circumstances